INTRODUCTION

Child Helpline International is a global network of child helplines, with 168 members in 141 countries and territories around the world (May 2022). We coordinate information, viewpoints, knowledge, and data from our child helpline members, and from partners and other external sources. This exceptional resource is used to help and support child protection systems globally, regionally, and nationally, to help our members advocate for the rights of children and amplify their voices.

Child helplines are currently responding to the needs of children and young people in Ukraine and the countries bordering Ukraine. The humanitarian crisis has meant that these services are having to quickly adapt and develop new strategies and partnerships to respond to the crisis.

ABOUT THE PROJECT

The project focuses on:

1. Improving and maintaining the capacity of child helplines to ensure quality services to children and young people in need of care and protection with particular focus on children affected by the Ukrainian conflict.
2. Raising public awareness of the situation and the availability of child helpline services, with particular focus on Ukrainian children and their parents.
3. Ensuring the inclusion and amplification of children's voices and generate evidence to influence policymaking through reliable national and regional data collection, analysis and sharing.

ABOUT THE ROLE

As a Child Protection and Gender-Based Violence (CP GBV) expert you will support and co-coordinate Child Helpline International's activities to support child helplines affected by Russian invasion of Ukraine.

Every child has a voice.
We believe that no child should be left unheard.
childhelplineinternational.org
The tasks involve, among others, developing, planning and executing capacity building trainings for child helplines on humanitarian principles, CPiE, child safeguarding, CSEA, children on the move, GBV in emergencies, child trafficking, cross-border collaboration and Mental Health and Psychosocial Support (MHPSS) in the emergency context.

You will be supporting Child Helpline International and our members involved in the Ukraine Crisis Response on priority issues, including setting up safeguarding tools and improving support for children affected by the Ukraine conflict, with a gender-based lens.

**The main tasks and responsibilities include:**

- Developing a capacity building strategy
- Developing, planning and executing trainings on identified topics
- Developing ways to document capacity building activities, monitoring the progress and adjusting as necessary
- Monitoring the introduction and the implementation of child safeguarding in all project activities
- Implementing the project according to the project plan
- Communicating effectively with key stakeholders
- Undertaking general administration and relevant ad hoc tasks
- Undertaking project tasks as required related to capacity building
- Creating and maintaining comprehensive project documentation, plans and reports related to capacity building

**EXPERTISE AND REQUIREMENTS**

- Relevant Master’s Degree in humanitarian studies, human rights, children’s rights, international development or related disciplines
- At least 5 years of relevant work experience in the field of child protection and gender-based violence and/or humanitarian action
- Documented experience to develop, plan and execute thematic trainings in person and online
- Ability to handle multiple deadlines under pressure
- Experience of supporting humanitarian preparedness, response and recovery
- Creative, empathetic, quality-oriented, flexible, and proactive personality
- Demonstrable written and verbal communication skills – ability to make engaging presentations and to work successfully with different community groups
- Strong ICT skills - using MS Office Excel, Word, PowerPoint and other applications used to present and create plans, reports and presentations
- Ability to work independently and handle multiple deadlines under pressure
- Experience/knowledge of child helplines will be considered an asset
- Fluency in English; Ukrainian and Russian languages would be an asset
ESSENTIAL INFORMATION

• To start as of July/August 2022.
• 4 days per week.
• This role will be contracted on the basis of a consultancy
• Location can be flexible but preferably in Eastern Europe

SALARY INDICATION

• €340.00-€350.00 per day, inclusive of all relevant taxes