DATA AND RESEARCH OFFICER
UKRAINE CRISIS RESPONSE

INTRODUCTION

Child Helpline International is a global network of child helplines, with 168 members in 141 countries and territories around the world (May 2022). We coordinate information, viewpoints, knowledge, and data from our child helpline members, and from partners and other external sources. This exceptional resource is used to help and support child protection systems globally, regionally, and nationally, to help our members advocate for the rights of children and amplify their voices.

Child helplines are currently responding to the needs of children and young people in Ukraine and the countries bordering Ukraine. The humanitarian crisis has meant that these services are having to quickly adapt and develop new strategies and partnerships to response to the crisis.

ABOUT THE PROJECT

The project focuses on:

1. Improving and maintaining the capacity of child helplines to ensure quality services to children and young people in need of care and protection with particular focus on children affected by the Ukrainian conflict.
2. Raising public awareness of the situation and the availability of child helpline services, with particular focus on Ukrainian children and their parents.
3. Ensuring the inclusion and amplification of children's voices and generating evidence to influence policymaking through reliable national and regional data collection, analysis and sharing.

ABOUT THE ROLE

As Data and Research Officer you will support and co-coordinate Child Helpline International's activities to support child helplines affected by the Russian invasion of Ukraine.
The tasks involve, among others, ensuring efficient and accurate data sharing and reporting related to the contacts received by the concerned child helplines, developing dashboards and advocacy papers.

**The main tasks and responsibilities are:**

- Creating bespoke data questionnaires
- Collecting, analysing and reporting of quantitative data
- Developing dashboards for visualisation of data
- Liaising with Information Management Officers in GBV, CP, Humanitarian Clusters to provide data
- Drafting fact sheets and advocacy briefing papers
- Collecting, selecting and editing case summaries
- Supporting with project reporting
- Undertaking general data and research tasks as required
- Supporting the Data and Research Team as required

**EXPERTISE AND REQUIREMENTS**

- Degree in social sciences or related field
- Demonstrable experience (five years plus) using quantitative methods in own research projects
- Demonstrable experience with survey methodology, including relevant software such as Qualtrics
- Strong statistical analysis skills and proficiency with data analysis software, such as R
- Demonstrable experience with dashboard development, including relevant software
- Research experience related to children’s rights and/or child protection is a plus
- Knowledge of, and experience with, qualitative methods such as content analysis methods, including relevant software, is a plus
- Excellent conceptual and writing skills
- Experience conducting research in a multi-cultural context
- Strong collaborative skills, as well as ability to work independently
- Strong communication skills, including with complex concepts
- Native or near-native spoken and written English skills. Arabic, Spanish or French would be a strong plus
- A proactive and optimistic team worker who takes pride in delivering high quality work.
ESSENTIAL INFORMATION

- To start as of August 2022.
- 4 days a week.
- Location can be flexible but preferably in an EU member state. If outside of the Netherlands, the contract would be offered on the basis of a consultancy.

SALARY INDICATION

- €3200.00-€3600.00 gross per month, including all taxes