VOLUNTEER RESEARCHER

Profile

Child Helpline International is a collective impact organization based in Amsterdam. We are a network of 155 child helpline members in 133 countries and territories around the world.

Child Helpline International conducts various research activities. For example, every year we collect quantitative and qualitative data on the contacts received by our child helpline members. Another key activity is the assessment of our child helpline members against our core quality standards (CQS).

We are looking for a highly skilled volunteer to support us with several core research activities, such as the collection, analysis and reporting of the data on contacts and the CQS assessment. These data are used to detect trends, to improve support for children and young people and advocate for children’s rights at the national, regional and global levels.

The Volunteer Researcher will join the Data & Research Team. This assignment is flexible in terms of time allocation, but we expect a commitment for a period of six months on a part-time basis (2 days/week or more), with the possibility of an extension. The location is remote, although there is flexibility to work from our office in Amsterdam.

This position’s purpose and essential functions:

- Support the Data & Research Team in:
  - Collecting data, i.e. creating and distributing surveys and other research materials and documents.
  - Performing data cleaning, and descriptive and inferential analyses.
  - Creating data visualisations.
  - Writing reports on the results of the data analyses.
  - Performing literature research.
  - Conceptualizing and designing research projects.
  - Working on case summaries.
  - Where necessary, in the day-to-day operations of the organization.

Requirements

- Degree in social sciences or related fields.
- Strong knowledge of statistical analysis methods, including knowledge of the software R.
- Experience using quantitative and qualitative methods in own research projects.
- Excellent conceptual and writing skills.
• Knowledge of, and experience with, content analysis methods, including relevant software, are a plus.
• Strong collaborative skills, as well as ability to work independently.
• Ability to convey complex concepts to other clearly.
• Native or near native spoken and written English skills. Arabic, Spanish or French are a strong plus.
• A proactive and optimistic team worker who takes pride in delivering high quality work.

What we offer

• A unique opportunity to conduct applied research in an international NGO, and to work with a unique data set.

We will require you to sign a Volunteer Agreement.

We are accepting applications until 4 August 2023. Please send your CV and a short letter of motivation (in English) to Dr. Andrea Pereira at data@childhelplineinternational.org.