



2022 **annual review** **annual accounts**

Annual Review and Annual Accounts 2022

This document is the summarized annual financial report of Stichting Child Helpline International for the year ending on 31 December 2022..

As stipulated by Dutch reporting regulations for foundations, the full annual financial report of Stichting Child Helpline International is available upon request.

Contact us at:
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Child Helpline International is the global network of independent child helplines in more than 140 countries and territories around the world. Members of our network reported receiving almost 14 million contacts from children and young people in 2021, and almost three million of these contacts received further counselling, support, advice and protection.

Child helplines are most often the first point of contact for children who are in need of support and protection. Child Helpline International collects data and this exceptional resource is used to advocate on behalf of children and young people, to make their lives safer by highlighting the gaps in child protection systems.

Child Helpline International is a registered non-profit Foundation (*stichting*) registered in the Netherlands (2003).

Child Helpline International's financial year coincides with the calendar year.

Statement by the Chair of the Supervisory Board

Dear Members and Partners of Child Helpline International,

It is my honour to introduce these Annual Accounts for the year 2022 on behalf of Child Helpline International. As the Chair of the Supervisory Board, I am proud to report on the progress and achievements of our organization over the past 12 months.

In September 2022, we held our **10th International Consultation (IC 2022) in Stockholm, Sweden**, graciously hosted by our Swedish child helpline member, BRIS, under the patronage of HRH Queen Silvia of Sweden. This 10th International Consultation had originally been planned for 2020 but was postponed due to the Covid-19 pandemic. Two years on, it was especially important for all of us – members and partners – to once again be able to come together, face-to-face, and to spend quality time with each other away from our computer screens. We are grateful to everybody who made this event a great success, it was an invaluable opportunity for our global network to exchange ideas and best practices and develop strategies to address the challenges facing children and young people today.

Throughout the year, **our members have continued to support children and young people all around the world**, whether they have been experiencing violence, facing mental health issues, or the many other concerns that prompt them to reach out and make contact with a child helpline.

We have also seen **significant progress in combatting online child exploitation and abuse in 2022**, which remains a pressing concern in today's digital age. Through our collective efforts, we are **making a difference in the lives of countless children and young people around the world**. We support the proposal for a Regulation of the European Parliament and of the Council laying down rules to prevent and combat child sexual abuse and will advocate for its adoption in the coming year.



As we reflect on the past year, we cannot ignore the **devastating impact of the war in Ukraine on children and young people**. The conflict has displaced thousands of families and disrupted the lives of countless children. We stand in solidarity with the children and young people affected by this crisis and continue to work with our members and partners – in Ukraine, in its neighbouring countries, and beyond – to provide them with the support and assistance they need.

Finally, I would like to express my gratitude to the retiring Board Chair, Jaap Doek, for his remarkable contributions to our organization. Under his leadership, we have achieved many important milestones and expanded our reach to support more children and young people in need. I also want to acknowledge the hard work and dedication of our team at Child Helpline International.

Together, we can create a world where all children and young people are safe, supported, and empowered.

Corinne Dettmeijer
Chair of the Supervisory Board
Child Helpline International

Statement by the Executive Director

Dear Friends and Supporters of Child Helpline International,

2022 was another intense year for Child Helpline International, full of activities in benefit of our member child helplines, our strategic partners, and – most importantly of all – children and young people all around the world.

The year began with Russia's brutal invasion of Ukraine. We were able to respond to the ensuing crises immediately: Together with our members, Terres des Hommes Netherlands and UNICEF ECARO, we implemented a **programme to help child helplines and other frontline workers support displaced families in Ukraine, and Ukrainian refugee children and young people who had been forced to leave their homeland.**

A highlight of the year was the **10th International Consultation of Child Helplines.** This event focused on the resilience of children and young people, especially in regard to their mental health during the Covid-19 pandemic and extreme crises such as conflict, and on the resilience of our child helpline members in rising to the many challenges that such momentous and impactful events presented them with. The International Consultation culminated in the announcement of the **Stockholm Declaration**, a statement made on behalf of all our members, outlining seven essential measures to be undertaken by all governments and the UN. After several years of postponing the event due to the Covid-19 pandemic, it was heart-warming and inspiring to see so many members and partners in person once again!

Strategic partnerships remained crucial to our work as a network in 2022. Tech Matters continued to introduce the **Aselo platform** to our members, and by the end of the year more than 10 child helplines had adopted parts of this technology, providing an opportunity for child helplines to launch new channels, such as SMS, messenger and others and a call management system complete with automated data collection tools, based on the harmonized data framework.

We established a **new partnership with the African Union**, in recognition of our mutual aims to promote and protect children's rights across the continent and working together to further reduce the social risks and vulnerabilities that children and young people in Africa are facing. We also continued our work funded by the **European Commission**, **Ignite Philanthropy** and the **Oak Foundation**, and projects in collaboration with **UNICEF**, the **Internet Watch Foundation**, **ICMEC** and **Meta**.



Throughout the year, the composition of our team was changed in many different ways; for example, the Ukraine crisis response project led to a significant expansion of the team. Special mention also needs to be made about our Director of Programmes, Richard Ombono, who moved on to new challenges after eight years of dedicated work for the network. Richard was a hardworking professional, a loyal member of our Management Board and a truly inspirational colleague to work with. We shall miss him enormously but wish him every success in his future endeavours.

I am immensely proud of what we were able to achieve in 2022, as a team and as a much wider family of child helplines. **Together we will continue to strive for a world where the voice of every child is not only heard but also taken into account, and where their rights are realized and protected.**

Patrick Krens
Executive Director
Child Helpline International

Every Child Has A Voice

Every child has a voice, and in 2022 we worked especially hard to ensure that those voices were heard far and wide, and as frequently as possible. Our child helpline members received around **13.9 million contacts** in that year, with around **3 million** of these being **counselling contacts in which they provided help and support to children and young people in need.** As always, the publication of our analysis of the data we collected from our members about these contacts – our annual **Voices of Children & Young People Around the World** report – was a highlight of the year's output. We were able to supplement that publication with several additional factsheets throughout the year featuring specific information on children and young people's calls about their peer relationships (**That's What Friends Are For!** on International Friendship Day, 30 July); **Children & Young People's Mental Health** (on World Mental Health Day, 10 October); **Children & Young People's Family Relationships** (on World Children's Day, 20 November); and **Harmful Practices in the Eastern & Southern Africa Region** (focusing on child early marriage and FGM, as part of our work in the African region).

Our Members

Following the decision to change our membership categories, which was taken during the 2021 General Assembly of Child Helplines, our former Associate Members were invited to either become Full Members or continue as Provisional Members for the next three years. Six former Associate Members opted for Provisional Member status, the rest upgraded to Full Membership. More information about our **members**, and the **membership categories** can be found on our website.

2022 saw several other changes to the composition of the membership. There were two new members: Jamaica's **SafeSpot** and **CONTIGO** from the Dominican Republic officially joined us on 1 January 2022. We said goodbye to some members, including Liechtenstein's Lazarus Gemeinschaft, who handed the country's child helpline services over to our existing member **Pro Juventute**, who now operate child helplines in both Liechtenstein and Switzerland.

OUR VISION

A world where the voices of children and young people are heard and listened to, and their rights are realized and protected.

OUR MISSION

As a global network we share research/data, knowledge and experiences to enhance the quality of response to children and young people in need of protection, support and guidance, and to advocate for their rights.

OUR THEORY OF CHANGE

Central to our theory of change is our commitment as an organization to ensure that the voices of children and young people are heard, to fulfil their rights and to protect them from violence and other harm.

Our **long-term objectives** are to ensure that children and young people have access to high-quality child helpline services, and that through data collection an evidence base is generated that can influence policymaking, legislation and resource allocations.

Child helplines play a crucial role in the child protection system. The primary components of child protection systems include not only child protection and response services and the non-formal supports offered by families and communities, but also laws and policies, human and financial resources, governance, a means of data collection and system monitoring.

The **long-term outcomes** that lie within our sphere of influence are that child rights policies and declarations are promoted and implemented and that child protection systems are strengthened and transformed. It is vitally important that child protection actors acknowledge the role of national child helplines in child protection systems and that, through targeted advocacy, the voices of children and young people are amplified nationally, regionally and globally.

The role we have played since our foundation has been as "broker" for our members. It can be further defined by five distinct roles, which we have designated "the 5Ls". These begin with **listening** to the diversity of challenges and demands from the members, then **linking** members with each other and with other stakeholders such as governments, telecom operators, ICT industries and regulators. When these connections are made, an exchange process is facilitated in relation to information, data, experiences and expertise. Customized trainings and new **learning** modules can be jointly developed. A role that has emerged more recently is related to defining core quality standards and promoting the support of experienced members for less-experienced members (**leveraging**). Last but not least, together with our members we are positioning ourselves more and more as a key player in child protection system improvement and as an important advocate for the rights of children because of our unique setup, our collective way of working and our level of impact (**leading**).

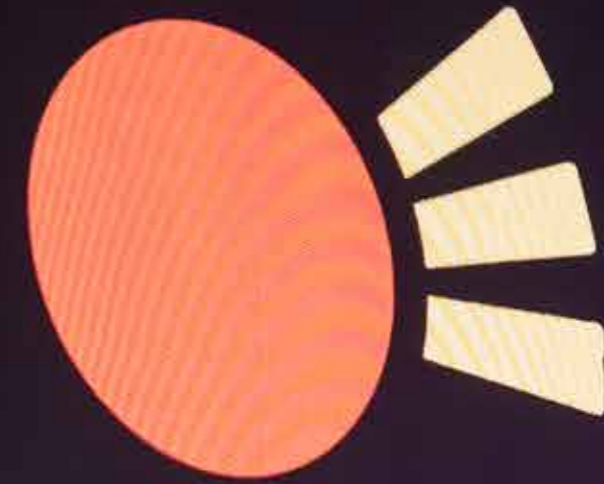
The 10th International Consultation of Child Helplines

Dominating the events calendar in 2022, the **10th International Consultation of Child Helplines** took place in Stockholm, Sweden, excellently hosted by **Bris**, Sweden, in September. The IC 2022 focused on the **resilience of children and young people**, especially with regard to their mental health during the Covid-19 pandemic and during extreme crises such as the Russia-Ukraine War; including how child helplines can further strengthen children's resilience, and provide them with support to improve their situation.

At the same, the IC 2022 also looked at the **resilience of our child helpline members**, who have shown tremendous fortitude in the face of global lockdowns, climate change, economic hardships, the war in Ukraine and other conflicts, and the significant impacts on how child protection services

have been able to operate as a result of these events. Specific workshops looked at issues affecting the work of child helplines, including quality and standards, data and research, technology and advocacy.

The IC 2022 concluded with the **Stockholm Declaration**, outlining the seven essential measures to be undertaken by all governments and the UN to ensure the rights of children, and the protection of children and young people all around the world. The Stockholm Declaration reinforces our **ongoing regional and global advocacy** and in addition it outlines the **actions that should be undertaken by partners in civil society, international agencies and the private sector** to support these measures. We urge our members to utilize the recommendations in the Stockholm Declaration in their national advocacy.



INTERNATIONAL CONSULTATION OF CHILD HELPLINES

Stockholm 2022

CHILDREN AND CHILD HELPLINES IN TIMES OF CRISIS

Our Work

We initiated several new projects during 2022, and most of these will continue well into 2023 – or, in the case of our CHIQUAL project, even beyond. Co-funded by the European Commission Citizen, Equality, Rights and Values Programme (2021-2027), this project focuses on our member child helplines in the European Union. The activities being implemented include collection and analysis of child helpline data, thematic data publication, research and assessment of child helplines against [Core Quality Standards for Child Helplines](#) and various communications and advocacy activities.

Together with the [Internet Watch Foundation \(IWF\)](#), the [International Centre for Missing and Exploited Children \(ICMEC\)](#) and [Meta \(formerly Facebook\)](#), we undertook an awareness raising project (“[Helping Children Be Children](#)”) in 10 target countries in Africa. The activities included translating the eLearning course created from our earlier project with IWF – which focused on the role of hotlines and reporting portals in tackling online child sexual exploitation and abuse – and promoting it among our child helplines members in the target countries, a series of law enforcement trainings, and round table discussions, nationally and with partners in the region.

Also in the African region, our LLESA project – [Linking and Strengthening Learning of Child Helplines in Eastern & Southern Africa](#) – saw eLearning modules developed on children’s mental health, psychological first aid, child protection, and making sure that child helpline counsellors were also taken care of.

We added the [Child Helpline Starter Kit](#) to our library of tools and toolkits. This useful resource is intended for professional use to establish a child helpline, and is available to download in English, Spanish, French and Arabic from our website.

A major piece of work in 2022 couldn’t possibly have been predicted at the start of the year, and that was our project developed in [response to the crisis unfolding in the Ukraine](#) at the beginning of the year. The first phase of the Ukraine Crisis Response project, in collaboration with [Terre des Hommes](#) and our Danish member [Børns Vilkår](#), brought together our Ukrainian member [La Strada Ukraine](#) and members from neighbouring countries, to ensure they had access to resources that would help them respond to the needs of children and young people in, and from, Ukraine. The second phase, in collaboration with [UNICEF Europe & Central Asia Regional Office](#), which continues into 2023, focuses on further improving the capacity of child helplines to ensure quality services, to help them raise awareness of their services, and to ensure the inclusion and amplification of Ukrainian children and young people’s voices in influencing policy and decision-making at national and regional levels, through the collection, analysis and sharing of relevant child helpline data.



2022-2023

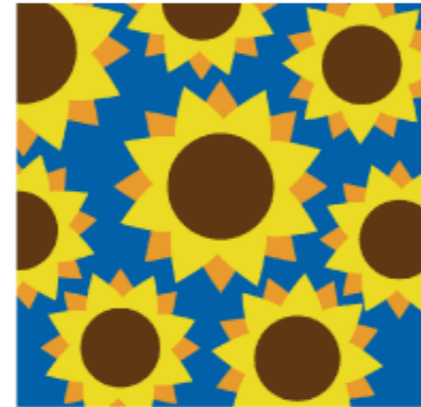
2022-2025

CHIQUAL
(ongoing)

2022

CSAM Awareness /
Help Children Be Children
(completed)

2022



Hearing the Voices of Ukrainian
Children & Young People (Phase 1)
(completed)

Our People

Some departures...

In 2022 we saw the departure of several much-missed colleagues. Hanis Shamsul-Béné, our Project Officer who worked closely with our [#Youth](#), left the organization early in the year. Also leaving us at the beginning of the year was our Communications Officer Ashley Schultz, who among many other things worked tirelessly to ensure the design and delivery of our [brand-new website](#). Much later we also said goodbye to Averill Daly, our Data and Research Officer, whose insight and contributions to our [Voices publications](#) will be greatly missed. But perhaps the biggest shake-up to the team at Child Helpline International last year was the departure of our beloved Richard Ombono, who began his time with us as Programme Manager for Francophone Africa, and who left us, eight and a half years later, as our Director of Programmes. It was an honour and a privilege to work with him, but we are sure our paths will cross again in our continued, shared efforts to fight for children’s rights.

As in almost every other year, we also relied on the help and support of many volunteers throughout the year, especially in our Data and Research department. We wish each and every one of our former colleagues much success and happiness in their new endeavours, and we hope we will all meet again one day!

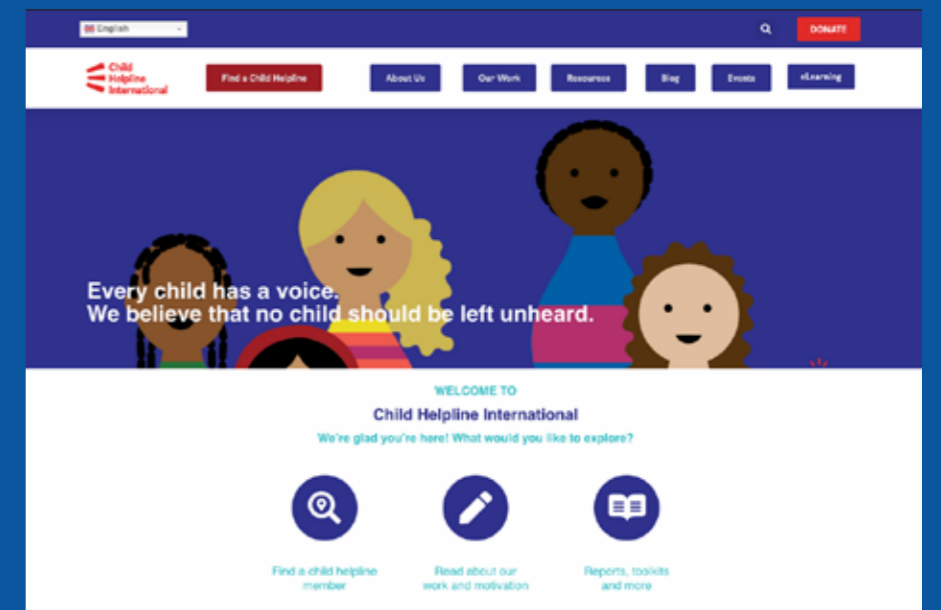
...but also many hellos!

We were also joined in 2022 by some outstanding new additions to our team, both in Amsterdam and also remotely. Our Operations Officer, Kasia Smolinska began her time with us by overseeing our move from the Pilotenstraat to new office premises in Amsterdam’s Bos en Lommer district. Rahel Seife Hassan joined us as Regional Manager for Africa, taking good care of our members there, and we also welcomed Magda Zimnowoda as our Quality, Research and Data Officer. You can get to know all these new faces, as well as the rest of the team, on our [Team page](#) on the website.

And if all of these weren’t already great new additions to the team – we added a whole new team! The [Ukrainian Crisis Response](#) team consisted of Child Protection/Gender-Based Violence Expert Eva Veldhuizen-Ochodničanová, Data & Research Officer Anastasia Shuster and Communications Officer Arista Kusumastuti, and was headed by Ana Rodrigues. The team was responsible for delivering Phase 2 of our work, in collaboration with UNICEF ECARO, to support our child helpline member in Ukraine, and the child helplines in its neighbouring countries who now find themselves at the forefront of helping and supporting children and young people affected by the Russia-Ukraine war.

A brand-new website!

One of the primary means for channeling our information, resources, publications and for generally amplifying the voices of children and young people everywhere, is our website, and in 2022 it received a massive makeover, gaining a fresh new look and presenting all of our resources and information in what we hope you will find to be a clear, engaging and logical way. We added more and more “chillies” to our cast of characters (“chillies” is our name for the distinctive characters who grace the pages of our publications and the posts on our social media channels, short for “CHI illustrations”!), and our eLearning centre expanded to include almost a dozen new modules for our members.



Annual Accounts 2022

Balance Sheet as of 31 December 2022 (after appropriation of net result)

	31 December 2022		31 December 2021	
	€	€	€	€
Assets				
Inventory	1,501		2,459	
Receivables	256,626		163,150	
Cash at banks and in hand	72,985		261,775	
		<u>331,112</u>		<u>427,384</u>
		<u>331,112</u>		<u>427,384</u>
Liabilities				
Capital				
Freely disposable capital	64,301		58,021	
Result	<u>-/ 13,397</u>		<u>6,291</u>	
		50,904		64,312
Current Liabilities		<u>280,208</u>		<u>363,072</u>
		<u>331,112</u>		<u>427,384</u>

PRINCIPLES OF VALUATION OF ASSETS AND LIABILITIES

- **The Annual Accounts 2022** are prepared in accordance with the accounting principles generally accepted in the Netherlands. The Dutch accounting guideline RJ650 for Fundraising Organizations is applicable. The annual accounts are prepared in Euro. Assets and liabilities are valued at face value, unless otherwise indicated.
- **Comparison with prior year:** The principles of valuation and determination of result remained unchanged compared to the prior year.
- **Foreign currencies:** Assets and liabilities denominated in foreign currencies are translated into Euros at year-end exchange rates; exchange gains and losses are charged to the statement of income and expenditure. Transactions in foreign currencies during the financial year are translated into Euros at the rate of exchange ruling on the transaction date.
- **Tangible fixed assets:** Since 2012, Child Helpline International has expensed all purchases at cost except capital investments (where applicable) funded by the European Commission, which are depreciated* at 33.33% per annum.
- **Receivables:** Receivables are valued at face value less a provision for possible uncollectible amounts.

PRINCIPLES OF DETERMINATION OF RESULT

- **Result** is determined as the difference between income generated by contributions, membership fees and others, and the costs and other charges for the year. Income is recognized in the year in which it is realized.
- **Costs:** Costs are recognized at the historical cost convention and are allocated to the reporting year to which they relate.
- **Cash flow statement:** The cash flow statement has been prepared applying the indirect method.

*Depreciation is provided by the straight-line method over the estimated useful economic life.

Notes to the Balance Sheet

Receivables	2022	2021
	€	€
Prepaid rent and deposit	3,920	7,542
Grants to receive	146,740	142,631
Other receivables	105,966	12,977
	<u>256,626</u>	<u>163,150</u>

Cash at banks and in hand	2022	2021
	€	€
Deposit ABN AMRO Bank	29,000	2,400
Current accounts ABN AMRO Bank	29,953	252,930
Cash in hand (incl. cheques)	14,032	6,445
	<u>72,985</u>	<u>261,775</u>

Cash at banks and in hand is available on demand.

Capital	2022	2021
	€	€
1 January	64,301	58,021
Net result	(13,397)	6,280
31 December	<u>50,904</u>	<u>64,301</u>
of which:		
Freely disposable capital (continuity reserve)	50,904	64,301
Tied-up capital (funds)	-	-
	<u>50,904</u>	<u>64,301</u>

Continuity Reserve:

Child Helpline International works to ensure sustainability of the organization so that in the case of a funding shortage, its international network of Child Helplines is not affected. Therefore, Child Helpline International aims to create a continuity reserve to cover operational and programme costs for a period of six months.

Child Helpline International does not wish to create any other reserves than continuity reserves. This six-month timeframe is based on a prudent assessment of the time required to source additional funding. According to the advice expressed in "The Code Wijffels" this reserve should not exceed 1.5 times the operational costs. On 31 December 2022, the reserve was well below this limit. The continuity reserve is built up by income primarily from private donors and membership fees. Child Helpline International has no investments.

Current liabilities	2022	2021
	€	€
Other liabilities (short-term creditors)	126,762	34,661
Wage tax	16,446	13,772
Holiday pay and days	6,964	5,900
Received in advance	130,036	308,739
	<u>280,208</u>	<u>363,072</u>

CONTINGENCIES AND COMMITMENTS

Long-term financial obligations:

In 2022 Child Helpline International moved to a new office. The annual amount of office rental commitments is approximately €24,000 per annum (€29,000 in 2021). The contract has been signed for 2 years, until 30 June 2024.

Proposed result appropriation

In accordance with the by-laws of Stichting Child Helpline International, the annual proceeds from any gains whatsoever named and received in any year, not destined to be regarded as capital, can be used for the realization of the objectives of the Foundation. This is termed Continuity Reserve. Therefore, any deficits are also taken from the Continuity Reserve.

This result appropriation is processed accordingly in the financial statements.

Statement of Income and Expenditure for 2022

	2022		2022 budget (unaudited)		2021	
	€	€	€	€	€	€
Income						
Income from own fundraising	1,220,502		1,375,109		684,436	
Governmental grants	309,775		259,820		291,057	
Membership fees	10,631		14,000		13,253	
Gifts and donations	16,811		10,000		1,602	
Fees and Interest	-		-		86	
Total income	1,557,719		1,658,929		990,434	
Spent on purpose						
Goal 1: Developing Child Helpline International's programmatic knowledge and expanding its thematic expertise.						
Direct cost	370,914		391,646		279,478	
Indirect cost	319,900		337,780		338,522	
		690,814		729,426		618,000
Goal 2: Improved evidence-based advocacy						
Direct cost	367,684		388,235		119,518	
Indirect cost	317,114		334,838		144,768	
		684,798		723,073		264,286
Goal 3: Building an effective and sustainable organization						
Direct cost	78,275		82,650		33,877	
Indirect cost	67,509		71,282		41,034	
		145,784		153,932		74,911
Operational and administrative expenses		49,720		52,498		26,946
Total spent on purpose	1,571,116		1,658,929		984,143	
Results for the year to date	(13,397)		0		6,291	

Notes to the Statement of Income and Expenditure

Governmental grants and income from other fundraising

	2022	2022 budget (unaudited)	2021
	€	€	€
Income from own fundraising			
Donations - Oak Foundation	225,730	292,477	8,684
Donations - Ignite	198,718	15,000	257,934
Børns Vilkår	66,039	28,000	-
TechMatters	12	-	-
UNICEF Mexico	-	-	8,989
UNICEF Benin	-	-	4,885
UNICEF El Salvador	-	-	12,139
UNICEF Jamaica	-	-	19,387
UNHCR	-	-	33,671
UNICEF Mali	-	-	38,306
UNICEF ESARO	92,444	126,445	20,569
UNICEF Honduras	4,633	-	42,606
IWF/META	41,091	33,000	21,586
UNICEF Tunisia	3,644	-	-
UNICEF ECARO	341,670	874,487	-
UNICEF Bangladesh	-	-	11,107
UAE	38,592	-	14,686
Tides Twilio	-	-	163,003
Terre des Hommes	188,000	-	-
Missing Children RADAR	10,336	5,700	26,884
	1,210,909	1,375,109	684,436
Governmental Grants			
Donations - European Commission	309,755	259,820	291,057
	309,775	259,820	291,057
Membership Fees	10,632	14,000	13,253
Fees	9,592	-	75
Interest	-	-	11
Gifts and donations	16,811	10,000	1,602
	37,035	24,000	14,941
Total	1,557,719	1,658,929	990,434

The European Commission funding requires Child Helpline International to co-finance its award on a contractual basis; Child Helpline International met this requirement in 2022, which was 20% of the total project budget.

During the year an amount of €16,811 (2021: €1,602) has been received as in-kind donations.

Notes to the Income and Expenditure Statement (contd.)

Direct expenditure

Direct expenditure relates to those costs directly related to reaching Child Helpline International's goals, which are:

Goal 1: To improve quality and standards

Goal 2: To develop research and data management

Goal 3: To expand advocacy and campaigning

Costs allocation

Child Helpline International is a network organization that raises money to cover the costs of serving its global membership of Child Helplines. This is reflected in Child Helpline International's output model where all costs are allocated to the three goals as per the strategy 2021-2023 as captured above, except for the Overhead.

Overhead amounted to €49,720 (€26,946 in 2021). These are defined as costs that cannot be linked directly to one of Child Helpline International's three goals. For example, governance costs and audit fees.

The accumulated costs of the remuneration (salary and social security costs) of the Executive Director amounted to a total of €114,157 in 2022.

The average number of employees during the year 2022 was 7.4 FTEs (2021: 6.5 FTEs). This average is derived from the calculation of 15,469 number of workdays according to the *Verzamelloonstaat* divided by 2,080 (total number of working hours for a FTE per annum).

The pension contribution charged to the profit-and-loss account amounts to €31,711 for 2022.

Cash Flow Statement

	2022		2021	
	€	€	€	€
Cash flow from operating activities				
Net result	(13,397)		6,280	
Adjustment in respect of correcting opening balance			0	
Changes in working capital				
Receivables	(93,476)		(40,487)	
Current liabilities	(82,865)		(180,011)	
		(176,341)		(220,498)
Cash flow from operating activities		(189,738)		(214,218)
Cash flow from investment activities				
Investments in tangible fixed assets		948		(2,448)
Net cash flow		(188,790)		(216,666)
		(188,790)		(216,666)
Movement in cash and cash equivalents				
Cash and cash equivalents as at 1 January		261,775		478,441
Decrease/increase in cash and cash equivalents (-/+)		(188,790)		(216,666)
Cash and cash equivalents as at 31 December		72,985		261,775

Analysis of budget compared to realization: Significant fluctuations of 5% in income compared to prior year

Type	Increase or decrease	Explanation
Income from own fundraising	Increase compared to budget	In 2022 Child Helpline International secured a large grant from UNICEF ECARO for interventions in response to the War in Ukraine. This was unforeseen in the budgeting prior to 2022.
Operational and administrative expenses	Increase compared to prior year	In 2022, Child Helpline International relocated to a smaller and more cost-effective office location, however moving costs were incurred hence an increase in operating expense for 2022.

