

CONSULTANCY – RESEARCHER

ABOUT OUR ORGANIZATION

Child Helpline International is a global network of child helplines, with 155 members in 135 countries and territories around the world. We coordinate information, viewpoints, knowledge and data from our child helpline members, and from partners and other external sources. This exceptional resource is used to help and support child protection systems globally, regionally and nationally, to help our members advocate for the rights of children and amplify their voices.

ABOUT THE ROLE AND THE PROJECT

The Consultant will work as a part of the project Children's Voices Ukraine Phase 3. While Phase 2 focused on conducting needs assessments specifically with child helplines, in Phase 3, we will conduct a mapping exercise with other key stakeholders. The mapping exercise will encompass six countries bordering Ukraine. It will involve conducting interviews and analysing secondary data to gain insights into the ways in which children and families impacted by the war have accessed mental health and psychosocial support. We will conduct interviews regarding the barriers that Ukrainian children and young people face in accessing child helpline services, and the best channels to communicate with children and families. Formulating this very clear picture will then inform evidence-based communications and advocacy strategies.

Main tasks include:

Coordinating and executing the mapping exercise with key stakeholders. This includes the following sub-tasks:

- Design of methodology and overall plan for data collection
- Development of the tools to collect the data
- Communications with child helplines and other national stakeholders to prepare for the consultations
- Conducting face-to-face and online interviews (with the support of an interpreter when needed).
- Development of a final report with the results from the mapping in the various countries. This includes the following sub-tasks:
 - Outline of the structure of the report.
 - Delivery of the report and revisions according to feedback.
 - Deliver input and work with Child Helpline International to finalize Best Practices Report.



EXPERTISE AND SKILLS

Required:

- Degree in social sciences or related field.
- Proven experience in conducting research with children, including experience collecting data using qualitative methods.
- Excellent verbal and written skills in English and Ukrainian and/or Russian.
- Excellent conceptual and writing skills.
- Experience conducting research in a multi-cultural context and on sensitive topics.
- Attention to detail and organizational skills – you will need to keep track of a significant amount of information, including about organizations, people and timelines.
- Strong collaborative skills, as well as ability to work independently.
- Strong communication skills, including with complex concepts.
- Research experience related to children's rights and/or child protection.
- Applicants must provide a police background check or certificate of conduct.

Desired:

Excellent verbal and written skills in at least one of the following languages: Romanian, Hungarian, Slovak, Polish.

WHAT WE OFFER

- A gross remuneration of €320.00 per day, for 8 working hours per day, for a maximum of 20 days to be invoiced.
- Flexible working arrangements.
- Great colleagues who will go the extra mile to support you if needed.
- The meaningful purpose of our work.
- Starting date ASAP, not later than December 2023.

HOW TO APPLY

Please send your CV listing your most relevant skills, experience and knowledge to Kasia Smolinska (Operations Officer): kasia@childhelplineinternational.org with the subject line 'Consultancy- Researcher'.

Incomplete applications will not be considered. Please review qualifications and competencies carefully. We will contact only shortlisted candidates.

The deadline for applications is **29 November 2023**.

Questions? Feel free to contact us!

At Child Helpline International we are committed to creating a diverse, inclusive environment and equal opportunities. All qualified applicants will receive consideration for employment without regard to race, ethnicity, religion, gender, gender identity or expression, sexual orientation, national origin, genetics, disability or age.